

NEWS RELEASE

For immediate release



MITS employees receive recognition awards for outstanding performance.

MITS San Diego Team Members Receive Bravo Zulu (BZ) From Client

San Diego, CA June 28, 2024 – MI Technical Solutions (MITS) is acknowledging five MITS San Diego Team Members specifically for their recent outstanding demonstration of professionalism and dedication in providing customer support. MITS understands personnel based in San Diego have a unique responsibility of providing a wide range of technology services across a large geographical area. Recently, two specific units issued Bravo Zulu (BZ) aka “well done”) messages for these team members’ exceptional service, well exceeding their expectations.

- Leadership from one unit wrote about their appreciation for the San Diego Team Members’ professionalism and efficiency during their migration period. The team never missed answering a phone call, email, or trouble ticket. They even took the opportunity to engage in knowledge sharing further enhancing proficiency.
- Leadership from another unit recognized two team members for their dedication to providing support after hours to restore communication services. They worked to resolve the issue well ahead of the briefed timeline, going the extra mile.

MITS is always proud of all its team members continuing to excel! However, MITS would like to specifically recognize the professionalism and dedication of these five MITS San Diego Team Members! Bravo Zulu!



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